AGENTIC AI EXCHANGE

Hyatt Regency Mission Bay | April 29th - May 1st 2026

From Pilot to Production: Turning Agentic AI Vision into Governed, Scalable, Measurable Reality

Welcome to the Agentic AI Exchange!

Across the business world, agentic AI is moving from experimentation to implementation. Are you keeping up?

The Agentic AI Exchange is a cross-industry, invite-only event, that brings together 60 hand-selected senior AI, Tech, Data, and IT leaders to discuss how to keep up with the pace of change and make agentic vision, governed, scalable, measurable reality. Our curated program focuses on:

- **Tools & Infrastructure:** Getting your data, architecture and systems AI-ready
- **Governance, Risk Mitigation and Change Management:** Evolving frameworks and guardrails to govern autonomous systems and drive adoption
- **ROI & Value Creation:** Moving from pilots to production, driving innovation and delivering measurable value

Join us in April in sunny San Diego, where you'll benchmark and network with peers across industries, meet solution providers who can accelerate your AI journey and learn about cutting-edge tools and innovative strategies to move from pilot to production.

Be part of the exchange and shape the agentic future!

I'm looking forward to seeing you in San Diego.

Best,

Kai Hahn
VP, Head of Content, Digital & Live Events
Kai.Hahn@IELeaders.com

PS: If you're interested in joining our distinguished speaker faculty, please contact me at Kai.Hahn@IELeaders.com

About the Exchange

Strategic, peer-led discussions tailored for senior AI, Tech, IT and data leaders driving transformation across industries.

By Invitation Only

This event is exclusive and reserved for only top c-suite and senior leaders.

Curated Speaker Lineup

Speakers deliver practical, peer-driven insight from leaders shaping the future of enterprise agentic AI.

Capped Attendance

Attendance is intentionally limited to maintain an exclusive, interactive high-level environment that fosters meaningful connections and between peers.

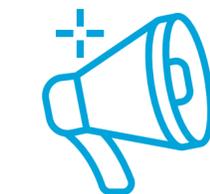## EVENT STATISTICS

~60
TOP ATTENDEES

20+
SESSIONS

15+
SPEAKERS

~20
SPONSORS

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Meet the Right People

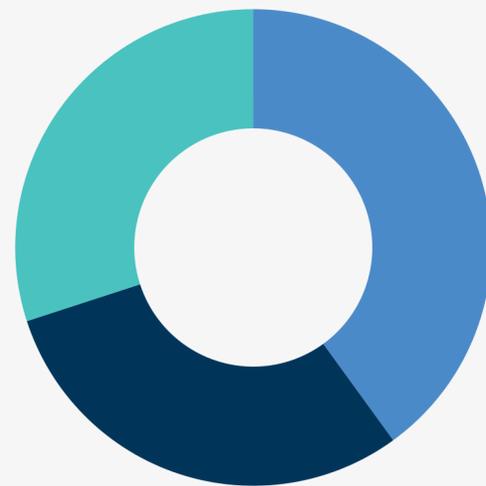Our invitation-only format is designed for you to make meaningful connections and collaborate with your peers.

You will be shaking hands and collaborating with C-Level executives, EVP/SVPs, VPs, Heads of:

| **AI** | **TECH** | **DATA** | **IT** |

SENIORITY
- 40% C-Level
- 30% (S)VP
- 30% Heads of

INDUSTRIES
- Technology
- BFSI
- Healthcare & Life Sciences
- CPG & Retail
- Industrial & Manufacturing
- Energy & Utilities
- Transportation & Logistics
- Media & Entertainment
- Public Sector & Education
- Other

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Agentic AI Exchange Past Attendees

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Why the Agentic AI Exchange?

Shape the Future of Agentic AI

Participate in a curated event featuring insightful content and use cases from top AI, Data, IT, and Tech leaders in the space. Hear a variety of perspectives across different industries in thought-provoking panel discussions.

Meetings That Drive Results

Meet the right people, at the right time. With pre-scheduled mutually matched 1:1 meetings, connect with the right technology partners to accelerate your AI journey and deliver faster ROI.

Exclusive Connections, Deeper Conversations

In this intimate, closed-door setting, you'll have multiple opportunities to engage with peers, exchange ideas, and build lasting relationships.

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Meet the Speaker Faculty

Ash Dhupar
Chief Data & Analytics Officer
Analog Devices

Katya Hall
Segment CIO
McKesson

Arun Nandi
Chief Data & AI Officer
Carrier

Richard Wiedenbeck
CAIO
Ameritas

Jorge Reis-Filho
Chief AI and Data Scientist
AstraZeneca

David Lloyd
SVP Platform Engineering & Chief AI Officer
Dayforce

Rameshwar Balanagu
Chief Enterprise Architect
Unfi

Ranjan Sinha, Ph.D.
IBM Fellow and CTO Watsonx, Enterprise AI and Data
IBM

Deepak Sachdeva
CIO
United States Airforce

Duan Peng
Chief AI Officer
Ashley Furniture

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Meet the Speaker Faculty

Dr. Ali Alkhafaji
Chief AI & Technology Officer
Omnicom

Prakash Muthukrishnan
CTO
Purchasing Power

Jyoti Chawla
CTO & Chief Architect CX Americas
Cisco

Gnanaprakasam Pandian
Co-Founder & CPO
Ordr

Steve Wilson
Chief AI and Product Officer
Exabeam

Chad Aronson
Global Head of Intelligent Automation COE
Uber

Saeed Contractor
Global Head of Intelligent Automation COE, Tech
Uber

Jodi Blomberg
VP AI & ML
Cox Automotive

Ali Arsanjani Ph.D.
Director, Applied AI Engineering & Head of GenAI Blackbelts
Google

Dhivya Nagasubramanian
Vice President AI Transformation & Innovation
U.S. Bank

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Meet the Speaker Faculty

Patrick Chew
VP AI & Data Science
AIT Worldwide Logistics

Leo Rajapakse
Global Head of Platform
Infrastructure, Digital &
Advanced Technologies
Bimbo Bakeries Usa

Sunzay Passari
Global Head & Director -
Architecture of Tomorrow
(AI & Innovation)
UPS

Wendy Zhang
Head of Applied &
Agentic AI and Executive
Director
Genentech

Mathew Paruthickal
Global Head, Data
Architecture, Utilization,
& AI Engineering
Opella US (a Sanofi
company)

Neil Aronson
Global Head and Senior
Director Strategic Sourcing &
Vendor Risk
Coinbase

Pranamika Balaji
VP Data Analytics & AI
Citi

Karun Appapogu
Head of AI Technologies -
CAI
Vanguard

Gopal Renganathan
Senior Director, Data &
Analytics
**Compass International
Holdings**

Prakash Reddy
Head Of Data Engineering &
AI Enablement
Atlassian

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Agenda-At-A-Glance

DAY 1: TOOLS & INFRASTRUCTURE | APRIL 29, 2026

12:00 PM	**CONFERENCE REGISTRATION OPENS**	2:00 PM	**KEYNOTE:** Highlighting the Latest Ecosystem Innovations to Unlock Multi-Agent Systems	5:00 PM	**BUSINESS MEETINGS**
12:45 PM	**OPENING REMARKS & DELEGATE ORIENTATION**	2:20 PM	**PANEL DISCUSSION:** Discussing Companies' Real-World Approaches to Move from Single Agent to Autonomous Multi-Agent Systems – Obstacles, Opportunities and Successes	5:35 PM	**BUSINESS MEETINGS**	*concurrent* **PRESENTATION:** Beyond Compliance: Aligning AI Agent Strategy with Responsible AI
12:50 PM	**CHAIR'S WELCOME DAY ONE**				
1:05 PM	**ICE BREAKER**			6:10 PM	**BUSINESS MEETINGS**	*concurrent* **INNOVATION WORKSHOP:** Achieving Full-Stack AI Observability to Provide Visibility Across Every Stage of the Agentic AI Lifecycle
1:20 PM	**KEYNOTE:** Building the AI-Optimized Enterprise: Infrastructure for 2026 and Beyond	2:50 PM	**NETWORKING BREAK**		
1:40 PM	**KEYNOTE:** Assessing the Blueprint for AI-First Architecture	3:20 PM	**ROUNDTABLES**		
		4:25 PM	**BUSINESS MEETINGS**	6:40 PM	**COCKTAIL & DINNER RECEPTION FOR ALL GUESTS**

DAY 2: GOVERNANCE, RISK MITIGATION & CHANGE MANAGEMENT | APRIL 30, 2026

7:30 AM	**BREAKFAST**	10:35 AM	**NETWORKING BREAK**	3:50 PM	**KEYNOTE:** Building a Workforce Ready for Autonomous AI Partners - Rethinking Culture, Teams and Collaboration
8:30 AM	**CHAIR'S DAY TWO WELCOME & RECAP OF DAY ONE**	11:05 AM	**BUSINESS MEETINGS**		
8:45 AM	**KEYNOTE:** Building the Agentic Framework for Business Impact: A Blueprint for End-to-End Governance to Scale AI Agents	11:40 AM	**BUSINESS MEETINGS**		
		12:10 PM	**NETWORKING LUNCH**	4:10 PM	**PANEL DISCUSSION:** Best Practices for Change Management in the Age of Agentic AI
9:05 AM	**KEYNOTE:** Architecting the AI-Native Enterprise: Data as the Engine of Autonomous Intelligence	1:10 PM	**ROUNDTABLES**		
		2:15 PM	**BUSINESS MEETINGS**	*concurrent* **INNOVATION WORKSHOP:** Small Language Models - the Path to Preventing The Million-Dollar Day? Understanding Limitations, Trade-Offs, and Deployment Decisions	4:45 PM	**BUSINESS MEETINGS**	*concurrent* **PRESENTATION:** Overcoming Adoption Challenges – Dissecting Use Cases to Highlight Effective Change Management
9:25 AM	**PRESENTATION:** Breaking Data Silos and Sharing Intelligence with AI				
9:45 AM	**KEYNOTE:** From Reactive Defense to Proactive Security: AI That Acts Before Incidents Happen			5:20 PM	**BUSINESS MEETINGS**	*concurrent* **INNOVATION WORKSHOP:** How to Safely Use AI: Protecting Consumer and Company Data in the Agentic Era
		2:50 PM	**BUSINESS MEETINGS**	*concurrent* **PRESENTATION:** From Amnesia to Identity: The "Context Layer" Imperative Observability to Stay Ahead of Job Failures		
10:05 AM	**PANEL DISCUSSION:** Governing Agents Effectively to Ensure Consistent Quality – Mission Impossible?			5:55 PM	**BUSINESS MEETINGS**
		3:20 PM	**NETWORKING BREAK**	6:25 PM	**COCKTAIL & DINNER RECEPTION FOR ALL GUESTS**

DAY 3: ROI & VALUE CREATION | MAY 1,2026

7:30 AM	**BREAKFAST**		Autonomous Agents Will Redefine Consumer and Business Experiences	11:40 AM	**BUSINESS MEETINGS**	*concurrent* **INNOVATOR USE CASE:** Unleashing AI To Transform Customer Support – How It Took a Village To Make It Happen and Succeed
8:30 AM	**DAY THREE WELCOME**				
8:35 AM	**INNOVATOR CASE STUDY:** How AstraZeneca Is Creating Value Through End-to-End AI Integration Across Oncology R&D	9:55 AM	**PANEL DISCUSSION:** The ROI Imperative – Discussing Strategic Pathways to Achieving Business Value		
		10:30 AM	**BUSINESS MEETINGS**	*concurrent* **PRESENTATION:** Improving Customer Experience through Agentic AI	12:15 PM	**CLOSING KEYNOTE:** Understanding What Lies Ahead: The Road to AGI
9:05 AM	**FIRESIDE CHAT:** Leveraging Agentic AI Within Automation Programs for Maximum Efficiency Gains				
		11:05 AM	**BUSINESS MEETINGS**	*concurrent* **INNOVATOR USE CASE:** Leveraging Agentic AI for Document Processing to Deliver a Stellar Customer Experiences, Massive Efficiency Gains and Cost Reduction	12:45 PM	**CLOSING REMARKS**
9:35 AM	**KEYNOTE:** The Future of Agentic Commerce: How			12:50 PM	**CONFERENCE CONCLUDES**

12:00 PM CONFERENCE REGISTRATION OPENS

12:45 PM OPENING REMARKS AND DELEGATE ORIENTATION

12:50 PM CHAIR'S WELCOME DAY ONE

1:05 PM ICE BREAKER

1:20 PM KEYNOTE: Building the AI-Optimized Enterprise: Infrastructure for 2026 and Beyond

Deepak Sachdeva, CIO, **United States Airforce**

- Assessing the technologies defining AI Infrastructure in 2026
- Monoliths vs Modular: rethinking AI Architecture with real-world trade-offs
- Explore CPU vs GPU shifts and the rearchitecture of cloud contracts
- The rise of AI-defined networking, storage, and resource orchestration
- How hyperscalers are countering neoclouds
- How energy constraints and sustainability now directly influence workload placement
- What enterprises must build today to prepare for self-optimizing, agent-driven infrastructure in the next 24 months

1:40 PM KEYNOTE: Assessing the Blueprint for AI-First Architecture

Rameshwar Balanagu, Chief Enterprise Architect, **Unfi**

- Assessing how to evaluate readiness for AI workloads
- Understanding the importance of a mindset shift beyond the technology
- Designing data flow topologies
- Embed real-time intelligence across applications
- Ensuring resilience and observability throughout the stack
- Optimizing distributed compute and integrating emerging AI accelerators.
- Practical lessons learned from managing model lifecycle sprawl

2:00 PM KEYNOTE: Highlighting the Latest Ecosystem Innovations to Unlock Multi-Agent Systems

Ranjan Sinha, Ph.D., IBM Fellow and CTO, Watsonx, Enterprise AI and Data, **IBM**

- The essential protocols and standards required for agent-to-agent communication and interoperability
- How open ecosystems accelerate innovation and reduce fragmentation in AI systems and what it means for the future of agentic AI
- The governance, security, and compliance frameworks needed for enterprise-grade multi-agent orchestration
- Our vision for a trusted, interoperable, multi-cloud agent ecosystem that empowers organizations to scale intelligently

2:20 PM PANEL DISCUSSION: Discussing Companies' Real-World Approaches to Move from Single Agent to Autonomous Multi-Agent Systems – Obstacles, Opportunities and Successes

Jyoti Chawla, CTO, **Cisco**
David Lloyd, SVP Platform Engineering & Chief AI Officer, **Dayforce**
Mathew Paruthickal, Global Head of Data Architecture and Engineering, AI Engineering, **Opella US** (a Sanofi Company)

- Determining organizational readiness: infrastructure, data, and orchestration capabilities required to support multi-agent systems at scale
- Where today's agentic tooling falls short and what must evolve for true autonomy
- Governance, risk, and human-in-the-loop considerations for safe autonomous collaboration
- Communication, coordination, and conflict resolution strategies among agents
- Key design trade-offs: centralized vs. decentralized control
- Practical lessons from real-world implementations
- Tips for charting a roadmap from single agents to fully coordinated, enterprise-grade agent ecosystems

2:50 PM NETWORKING BREAK

3:20 PM ROUNDTABLES:

1. ROUNDTABLE: Innovate Boldly, Govern Carefully: Navigating Vendor Risk in Agentic AI

Led by Neil Aronson, Global Head and Senior Director Strategic Sourcing & Vendor Risk Management, **Coinbase**

As organizations rapidly adopt agentic AI, expanding the vendor ecosystem can accelerate innovation, but also introduce new layers of risk. This roundtable explores how leaders can balance speed to market with responsible vendor selection, governance, and oversight. Participants will discuss practical approaches to evaluating AI vendors, managing security and compliance, and avoiding vendor lock-in without slowing progress. Join peers to share real-world lessons on building a resilient, scalable, and trusted AI partner ecosystem.

2. ROUNDTABLE: Evolving Team Structures for the Age of Agentic AI

Wendy Zhang, Head of Applied & Agentic AI and Executive Director, **Genentech**

With agentic AI systems moving from tools to teammates, organizations must rethink how work gets done. This roundtable explores how team structures, roles, and decision-making models are evolving when AI agents can plan, act, and collaborate autonomously. We'll discuss practical patterns for human–AI collaboration, new leadership responsibilities, and where accountability should live. Join peers to discuss how they are designing and shaping the next generation of AI-enabled teams.

3. ROUNDTABLE: Trust at Scale: The Human Architecture Behind Enterprise Agentic AI

Gopal Renganathan, Senior Director, Data & Analytics, Compass **International Holdings**

This roundtable explores the full lifecycle of human oversight in agentic AI systems from initial training and evaluation to real-time monitoring, correction, and retraining to measurement of human judgement. We'll assess oversight models by risk profile, organizational readiness of roles, tools and thresholds for human

intervention, as well as impact of human oversight on enterprise confidence, compliance and time to value. Join other practitioners discussing regulatory and audit expectations, and alignment of enterprise governance with standards and risk frameworks. Walk away with practical insights on how to quantify human error risk, and design of oversight workflows to minimize it.

4. **ROUNDTABLE:** Straightening Out Data Foundations to Unlock AI's Full Potential

Other Topics may include
- Mastering Multi-Agent Orchestration: Scaling Agentic AI Across the Enterprise
- Recalibrating Cloud Strategy for the AI Workload Era
- Discussing the Good, Bad, and the Ugly: Assessing the Latest Tools to Build Agentic AI Capabilities

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4:25 PM BUSINESS MEETINGS

5:00 PM BUSINESS MEETINGS

5:35 PM BUSINESS MEETINGS |*concurrent* **PRESENTATION:** Beyond Compliance: Aligning AI Agent Strategy with Responsible AI"

David Lloyd, Chief AI Officer, **Dayforce**

- Building risk management for AI agents
- Establishing infrastructure to support responsible work from AI agents
- Implementing testing and monitoring practices
- Employing AI agents in contexts with human oversight

6:10 PM BUSINESS MEETINGS |*concurrent* **INNOVATION WORKSHOP:** Achieving Full-Stack AI Observability to Provide Visibility Across Every Stage of the Agentic AI Lifecycle

In the age of AI-optimized infrastructure, hybrid clusters, heterogeneous accelerators, autonomous scaling layers, and agent-driven operations, traditional observability is no longer sufficient. This workshop brings together technology leaders to discuss how observability capabilities must evolve to keep pace with increasingly dynamic, self-optimizing systems. Participants will explore emerging requirements such as real-time insight into model and agent behavior, telemetry for GPU and accelerator utilization, cross-layer correlation between data pipelines and inference workloads, and governance-ready auditability. The conversation will focus on what new visibility, instrumentation, and automation are required to maintain reliability, efficiency, and trust in AI-first infrastructure, what metrics to track and how organizations can prepare their

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6:40 PM COCKTAIL & DINNER RECEPTION FOR ALL GUESTS

7:30 AM **BREAKFAST**

8:30 AM **CHAIR'S DAY TWO WELCOME & RECAP OF DAY ONE**

8:45 AM **KEYNOTE:** Building the Agentic Framework for Business Impact: A Blueprint for End-to-End Governance to Scale AI Agents

Ash Dhupar, Chief Data & Analytics Officer, **Analog Devices**

- Understanding the architectural foundation needed to design and deploy an agentic AI framework
- Highlighting key components of a modern governance stack, including policy, lineage, observability, risk controls, and trust mechanisms that ensure safe and scalable agentic behavior
- Building a strategic approach to scale across the ecosystem through governed agentic workflows

9:05 AM **KEYNOTE:** Architecting the AI-Native Enterprise: Data as the Engine of Autonomous Intelligence

Arun Nandi, Chief Data & AI Office, **Carrier**

- How to evolve traditional data architectures into dynamic, AI-native environments optimized for agentic systems
- Strategies for unifying structured, unstructured, and streaming data into a governance-forward, model-ready fabric
- Patterns for real-time data activation to support autonomous agents, copilots, and workflow orchestration
- How to modernize data quality, lineage, and trust frameworks to keep pace with generative and adaptive AI
- Practical guidance on sequencing transformation efforts, avoiding common pitfalls, and demonstrating measurable value to the C-suite and board

9:25 AM **PRESENTATION:** Breaking Data Silos and Sharing Intelligence with AI

Pranamika Balaji, VP Data Analytics & AI, **Citi**

- How Agentic AI is Redefining Data-Driven Decision Making
- How organizations can leverage AI and agentic systems to move beyond fragmented data silos toward shared, real-time intelligence across teams and functions.
- Strategies for enabling AI-ready data foundations that allow intelligent agents to reason, learn, and act responsibly across complex enterprise environments.
- Practical insights into aligning data architecture, governance, and operating models so AI agents deliver trusted, explainable, and scalable outcomes.
- Real-world perspectives on how AI-driven intelligence unlocks growth, improves responsiveness, and elevates decision-making at enterprise scale

9:45 AM **KEYNOTE:** From Reactive Defense to Proactive Security: AI That Acts Before Incidents Happen

Gnanaprakasam Pandian, CEO, **Ordr**
Kamran Siddique, CISO, **Steve Madden**

- Moving beyond AI insights to AI-informed action — Close the gap between detection and enforcement.
- Operationalizing Zero Trust at scale — Use AI to generate precise, behavior-based policies that reduce risk without disrupting the business.
- Keeping humans in control while accelerating response — Combine AI speed with governed, code-enforced execution

10:05 AM **PANEL DISCUSSION:** Governing Agents Effectively to Ensure Consistent Quality – Mission Impossible?

Patrick Chew, VP AI & Data Science, **AIT Worldwide Logistics**
Leo Rajapakse, Global Head of Platform Infrastructure, Digital & Advanced Technologies, **Bimbo Bakeries**
Sunzay Passari, Global Head & Director, Architecture of Tomorrow & AI, **UPS**

- Frameworks for governing autonomous agents across distributed enterprise environments
- Ensuring consistency and reliability: drift detection, policy enforcement, auditability, and real-time oversight
- Balancing autonomy and control to enable innovation while protecting brand, safety, and compliance
- Techniques for evaluating agent quality across tasks, domains, and multimodal workflows
- Lessons learned from early enterprise deployments and what leaders would do differently next time

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10:35 AM **NETWORKING BREAK**

11:05 AM **BUSINESS MEETINGS**

11:40 AM **BUSINESS MEETINGS**

12:10 PM **NETWORKING LUNCH**

1:10 PM **ROUNDTABLES:**

Topics may include:
1. Regulated Industries Roundtable: Navigating Internal Red Tape for AI Success

2. Rethinking Global Talent Strategy
3. Do's and Don'ts for Using Open Source
4. Navigating the Clash Between Agentic Vision vs Reality

2:15 PM **BUSINESS MEETINGS** | *concurrent* **INNOVATION WORKSHOP:** Small Language Models - the Path to Preventing The Million-Dollar Day? Understanding Limitations, Trade-Offs, and Deployment Decisions

Jodi Blomberg, VP AI & ML, **Cox Automotive**

- When does size matter—and when does it not?
- Assessing contextual understanding and domain fit: How LLMs generalize vs. how SLMs specialize
- Understanding latency, cost, and infrastructure requirements
- Evaluating governance and risk trade-offs: Controllability, explainability, and hallucination risks
- Highlighting data privacy, fine-tuning, and lifecycle considerations

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2:50 PM **BUSINESS MEETINGS** | *concurrent* **PRESENTATION:** From Amnesia to Identity: The "Context Layer" Imperative

Ali Alkhafaji, Chief AI & Technology Officer, **Omnicom**

- Moving beyond "Storage" to "Identity": Current solutions largely solve for "Memory" (the passive storage of past interaction logs), but the next generation of agents requires "Context" - a dynamic, structured understanding of the user's identity, environment, and intent (the "5 Ws+H") to drive active decision-making rather than simple retrieval

- Exploring the "Three Ps" Standard: As agent context evolves and scales, those solutions must be evaluated against three non-negotiable pillars: Privacy (shifting from platform security to user sovereignty), Portability (breaking the "walled gardens" that lock user history into single apps) and Personalization (achieving deep behavioral alignment rather than just factual recall).
- Understanding the end of the "Cold Start": The industry is paralyzed by fragmentation, where every new agent forces the user to start from zero; the future belongs to architectures that de
- ·couple user context from the model, enabling a portable "warm start" where identity travels with the user across the entire digital ecosystem.

3:20 PM NETWORKING BREAK

3:50 PM KEYNOTE: Building a Workforce Ready for Autonomous AI Partners - Rethinking Culture, Teams and Collaboration

Richard Wiedenbeck, CAIO, **Ameritas**

- Why workforce and culture strategy must evolve in parallel with technology strategy as agentic AI takes hold
- How leaders can prepare teams for human–agent collaboration, augmentation, and shared accountability
- New workforce models and performance frameworks that reflect AI agents as active contributors
- Approaches to maintaining psychological safety, trust, and clarity as AI becomes a visible "colleague"
- How CIOs, CTOs, and AI leaders can partner with HR to drive successful, responsible agentic adoption across the enterprise

4:10 PM PANEL DISCUSSION: Best Practices for Change Management in the Age of Agentic AI

Katya Hall, Segment CIO, **McKesson**
Ali Alkhafaji, Chief AI & Technology Officer, **Omnicom**
Prakash Muthukrishnan, CTO, **Purchasing Power**

- Strategies for preparing teams and leaders for agent-driven workflows and decision augmentation
- How to communicate the value, purpose, and limitations of agentic AI to minimize fear and resistance
- Designing training, upskilling, and human-in-the-loop practices that empower employees
- Organizational structures and governance models that support sustainable AI adoption
- Lessons from early adopters on pacing change, managing risk, and maintaining alignment during transformation

4:45 PM BUSINESS MEETINGS | *concurrent* **PRESENTATION:** Overcoming Adoption Challenges – Dissecting Use Cases to Highlight Effective Change Management

Dhivya Nagasubramanian, VP, AI Transformation & Innovation, **U.S. Bank**

5:20 PM BUSINESS MEETINGS | *concurrent* **INNOVATION WORKSHOP:** How to Safely Use AI: Protecting Consumer and Company Data in the Agentic Era

5:55 PM BUSINESS MEETINGS

6:25 PM COCKTAIL & DINNER RECEPTION FOR ALL GUESTS

7:30 AM BREAKFAST

8:30 AM DAY THREE WELCOME

8:35 AM INNOVATOR CASE STUDY: How AstraZeneca Is Creating Value Through End-to-End AI Integration Across Oncology R&D

Jorge Reis-Filho, Chief AI and Data Scientist, **AstraZeneca**

- AI has transformed from an emerging idea to a defining force that is reshaping how we discover, develop and deliver therapies for patients
- At AstraZeneca, we are transforming end-to-end clinical development through the implementation of state-of-the-art unimodal and multimodal foundation models reinforce, fine-tuned and augmented by our unique differentiator: our data
- This case study will highlight how AstraZeneca is leveraging an innovation ecosystem and the latest advancements across AI and agentic frameworks to transform patient outcomes

9:05 AM FIRESIDE CHAT: Leveraging Agentic AI Within Automation Programs for Maximum Efficiency Gains

Chad Aronson, Global Head of Intelligent Automation COE, Fintech, **Uber**
Saeed Contractor, Global Head of Intelligent Automation COE, Tech, **Uber**
Neil Aronson, Global Head and Senior Director, Strategic Sourcing & Vendor Risk Management, **Coinbase**

- How agentic AI is reshaping Uber's automation ecosystem, moving from scripted workflows to intelligent, self-optimizing systems.

- Practical lessons on designing, deploying, and governing agent-driven automation that balances autonomy with oversight
- Tangible business outcomes Uber has realized, from reduced operational friction to improved customer and partner experiences

9:35 AM KEYNOTE: The Future of Agentic Commerce: How Autonomous Agents Will Redefine Consumer and Business Experiences

Duan Peng, Chief AI Officer, **Ashley Furniture**

- How agentic AI will transform shopping, procurement, and marketplace interactions through always-on, autonomous decision-making
- The infrastructure, standards, and safeguards needed to enable trustworthy agent-to-agent commercial ecosystems
- What businesses must do today to stay competitive as agent-driven experiences reshape customer expectations and value creation

9:55 AM PANEL DISCUSSION: The ROI Imperative – Discussing Strategic Pathways to Achieving Business Value

Katya Hall, Segment CIO, **McKesson**
Deepak Sachdeva, CIO, **United States Airforce**
Wendy Zhang, Head of Applied & Agentic AI and Executive Director, **Genentech**

- Defining what business value means
- Real-world examples across industries: from autonomous customer service agents to dynamic R&D copilots

- What it takes to move from experimentation to production—including data, architecture, and change management
- Best practices for optimizing inferences
- How to measure ROI, value creation, and performance gains in real-world agentic deployments
- Lessons from enterprises that successfully moved from pilot experiments to production-ready agent ecosystems

10:30 AM BUSINESS MEETINGS | *concurrent* **PRESENTATION:** Improving Customer Experience through Agentic AI Architecture

Karun Appapogu, Head of AI Technologies - CAI, **Vanguard**

- Transforming support from reactive to proactive by autonomously identifying customer needs, resolving issues, and escalating intelligently before problems arise.
- Delivering hyper-personalized journeys through contextual reasoning, real-time retrieval, and dynamic decision-making that adapts to each customer's intent and history.
- Orchestrating end-to-end experiences by coordinating across systems, channels, and data sources to automate complex tasks and create seamless, connected moments that drive loyalty and satisfaction.

11:05 AM BUSINESS MEETINGS | *concurrent* **INNOVATOR USE CASE:** Leveraging Agentic AI for Document Processing to Deliver a Stellar Customer Experiences, Massive Efficiency Gains and Cost Reduction

Prakash Muthukrishnan, CTO, **Purchasing Power**

11:40 AM BUSINESS MEETINGS | *concurrent* **INNOVATOR USE CASE:** Unleashing AI To Transform Customer Support – How It Took a Village To Make It Happen and Succeed

Prakash Reddy, Head of Data Engineering & AI Enablement, **Atlassian**

- Understanding the nature of questions, issues, and challenges that customer support teams solve - are they technical, non-technical, or both? What is the lay of the land today? Can customers help themselves? What are the guardrails (CSAT, NPS, Time-to-resolution, etc) that an organization needs to keep in mind before investing in AI?
- How to begin the journey of infusing AI into Customer Support, a step-by-step breakdown, how to invest in the right technology, drive, and enable transformation of the "people" and "process" part of the support organization. Merits of setting small but achievable goals, building on top of the success, and pivoting from "deflection" to "action" methodology using AI.

12:15 PM CLOSING KEYNOTE: Understanding What Lies Ahead: The Road to AGI

12:45 PM CLOSING REMARKS

12:50 PM CONFERENCE CONCLUDES

Interested In Attending?

If you can benefit from exclusive knowledge sharing with your peers and insight into the most innovative technology, then this event is designed specifically for you.

To request an invite, <u>fill out this form</u> or contact:

Rob Shannon
Founder & Managing Director
rob.shannon@iqpc.com

REQUEST AN INVITE

Sponsor Benefits

High-Efficiency Meetings

Engage in up to 14 pre-scheduled, 30-minute 1:1 conversations over three days with qualified CIOs, CTOs, and Heads of AI actively exploring agentic solutions.

Direct Access to Hard-to-Reach Leaders

Connect with C-suite executives and senior decision-makers from top enterprises who are budgeting for 2026 agentic AI initiatives.

Curated Audience

Invitation-only attendance ensures sponsors meet only the most relevant senior leaders.

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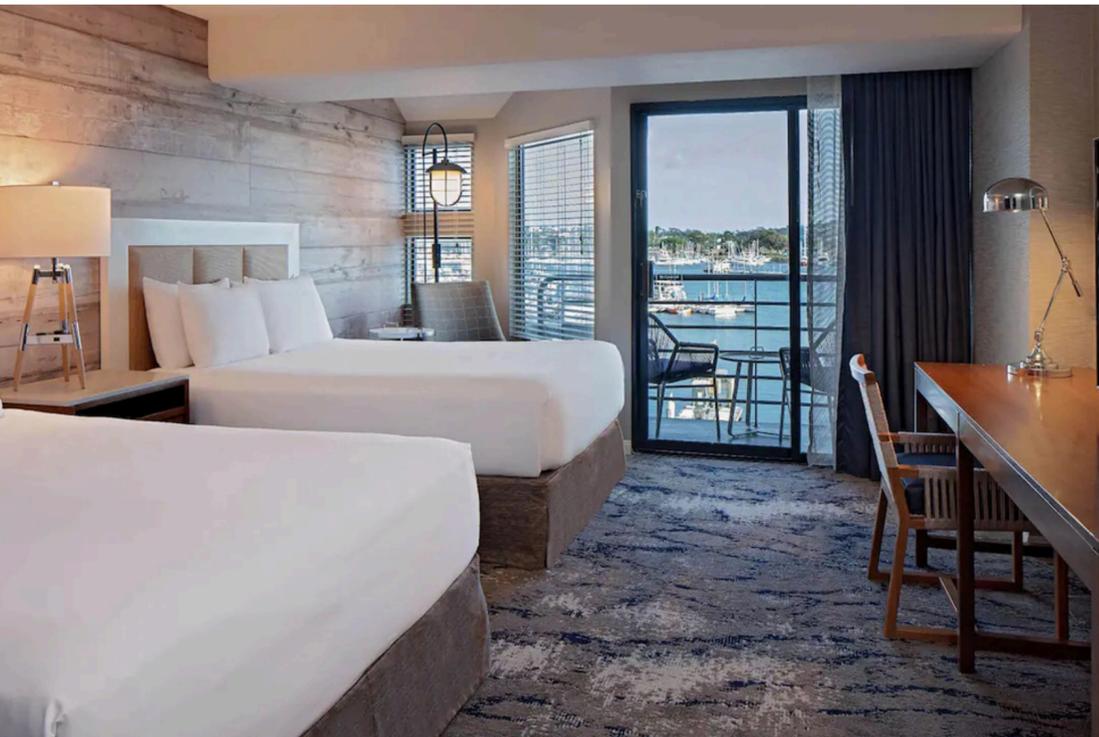
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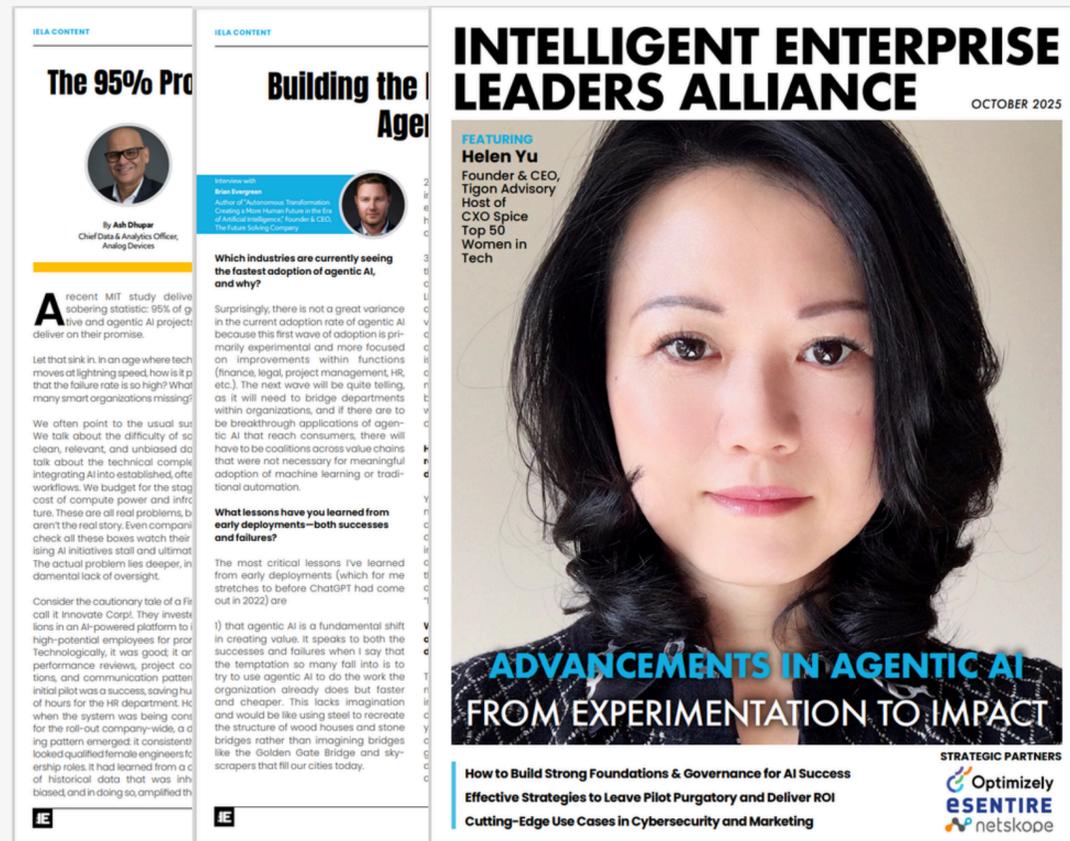david.heimlich@iqpc.com

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