



AGENTIC AI EXCHANGE

Hyatt Regency Mission Bay | April 29th - May 1st

From Pilot to Production: Turning Agentic AI Vision into Governed, Scalable, Measurable Reality

Welcome to the Agentic AI Exchange!

Across the business world, agentic AI is moving from experimentation to implementation. Are you keeping up?

The Agentic AI Exchange is a cross-industry, invite-only event, that brings together 60 hand-selected senior AI, Tech, Data, and IT leaders to discuss how to keep up with the pace of change and make agentic vision, governed, scalable, measurable reality. Our curated program focuses on:

- **Tools & Infrastructure:** Getting your data, architecture and systems AI-ready
- **Governance, Risk Mitigation and Change Management:** Evolving frameworks and guardrails to govern autonomous systems and drive adoption
- **ROI & Value Creation:** Moving from pilots to production, driving innovation and delivering measurable value

Join us in April in sunny San Diego, where you'll benchmark and network with peers across industries, meet solution providers who can accelerate your AI journey and learn about cutting-edge tools and innovative strategies to move from pilot to production.

Be part of the exchange and shape the agentic future!

I'm looking forward to seeing you in San Diego.

Best,



Kai Hahn
VP, Head of Content, Digital & Live Events
Kai.Hahn@IELeaders.com

PS: If you're interested in joining our distinguished speaker faculty, please contact me at Kai.Hahn@IELeaders.com

About the Exchange

Strategic, peer-led discussions tailored for senior AI, Tech, IT and data leaders driving transformation across industries.

By **Invitation Only**

This event is exclusive and reserved for only top c-suite and senior leaders.

Curated Speaker Lineup

Speakers deliver practical, peer-driven insight from leaders shaping the future of enterprise agentic AI.

Capped Attendance

Attendance is intentionally limited to maintain an exclusive, interactive high-level environment that fosters meaningful connections and between peers.

EVENT STATISTICS



~60
TOP ATTENDEES



20+
SESSIONS



15+
SPEAKERS



~20
SPONSORS

Meet the Right People

Our invitation-only format is designed for you to make meaningful connections and collaborate with your peers.

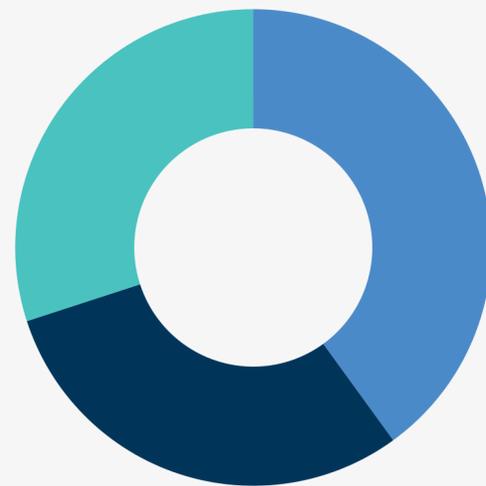
You will be shaking hands and collaborating with C-Level executives, EVP/SVPs, VPs, Heads of:

AI

TECH

DATA

IT



SENIORITY

- 40% C-Level
- 30% (S)VP
- 30% Heads of

INDUSTRIES

- Technology
- BFSI
- Healthcare & Life Sciences
- CPG & Retail
- Industrial & Manufacturing
- Energy & Utilities
- Transportation & Logistics
- Media & Entertainment
- Public Sector & Education
- Other

Agentic AI Exchange Past Attendees



Why the Agentic AI Exchange?

Shape the Future of Agentic AI



Participate in a curated event featuring insightful content and use cases from top AI, Data, IT, and Tech leaders in the space. Hear a variety of perspectives across different industries in thought-provoking panel discussions.

Meetings That Drive Results



Meet the right people, at the right time. With pre-scheduled mutually matched 1:1 meetings, connect with the right technology partners to accelerate your AI journey and deliver faster ROI.

Exclusive Connections, Deeper Conversations



In this intimate, closed-door setting, you'll have multiple opportunities to engage with peers, exchange ideas, and build lasting relationships.

Meet the Speaker Faculty



Ash Dhupar

Chief Data & Analytics Officer
Analog Devices



Katya Hall

Segment CIO
McKesson



Arun Nandi

Chief Data & AI Officer
Carrier



Richard Wiedenbeck

CAIO
Ameritas



Prakash Muthukrishnan

CTO
Purchasing Power



David Lloyd

SVP Platform Engineering & Chief AI Officer
Dayforce



Rameshwar Balanagu

Chief Enterprise Architect
Unfi



Ranjan Sinha, Ph.D.

IBM Fellow and CTO
Watsonx, Enterprise AI and Data
IBM



Deepak Sachdeva

CIO
United States Airforce



Dr. Ali Alkhafaji

Chief AI & Technology Officer
Omnicom

Meet the Speaker Faculty



Pranamika Balaji
VP Data Analytics & AI
Citi



Patrick Chew
VP AI & Data Science
AIT Worldwide Logistics



Chad Aronson
Global Head of Intelligent
Automation COE
Uber



Karun Appapogu
Head of AI Technologies -
CAI
Vanguard



Jorge Reis-Filho
Chief AI and Data Scientist
AstraZeneca



Saeed Contractor
Global Head of Intelligent
Automation COE, Tech
Uber



Jodi Blomberg
VP AI & ML
Cox Automotive



Prakash Reddy
Head Of Data Engineering &
AI Enablement
Atlassian



**Dhivya
Nagasubramanian**
Vice President AI
Transformation & Innovation
U.S. Bank



Duan Peng
Chief AI Officer
Ashley Furniture

Meet the Speaker Faculty



Karun Appapogu

Head of AI Technologies - CAI
Vanguard



Leo Rajapakse

Global Head of Platform Infrastructure, Digital & Advanced Technologies
Bimbo Bakeries Usa



Rajesh Sura

Head of Data Engineering & Analytics, North America Stores
Amazon



Reena Solomon

Head of AI Partnerships - North America
Airbus



Mathew Paruthickal

Global Head, Data Architecture, Utilization, & AI Engineering
Opella US (a Sanofi company)



Dhivya Nagasubramanian

Vice President AI Transformation & Innovation
U.S. Bank



Neil Aronson

Global Head and Senior Director Strategic Sourcing & Vendor Risk
Coinbase

Agenda-At-A-Glance

DAY 1: TOOLS & INFRASTRUCTURE | APRIL 29, 2026

12:00 PM	CONFERENCE REGISTRATION OPENS	2:00 PM	KEYNOTE: Highlighting the Latest Ecosystem Innovations to Unlock Multi-Agent Systems	5:00 PM	BUSINESS MEETINGS
12:45 PM	OPENING REMARKS & DELEGATE ORIENTATION			5:35 PM	BUSINESS MEETINGS <i>concurrent</i> PRESENTATION: Beyond Compliance: Aligning AI Agent Strategy with Responsible AI
12:50 PM	CHAIR'S WELCOME DAY ONE	2:20 PM	PANEL DISCUSSION: Discussing Companies' Real-World Approaches to Move from Single Agent to Autonomous Multi-Agent Systems – Obstacles, Opportunities and Successes	6:10 PM	BUSINESS MEETINGS <i>concurrent</i> INNOVATION WORKSHOP: Strategies to Achieving Full-Stack AI Observability to Stay Ahead of Job Failures
1:05 PM	ICE BREAKER	2:50 PM	NETWORKING BREAK	6:40 PM	COCKTAIL RECEPTION & DINNER FOR ALL GUESTS
1:20 PM	KEYNOTE: Building the AI-Optimized Enterprise: Infrastructure for 2026 and Beyond	3:20 PM	ROUNDTABLES		
1:40 PM	KEYNOTE: Assessing the Blueprint for AI-First Architecture	4:25 PM	BUSINESS MEETINGS		

DAY 2: GOVERNANCE, RISK MITIGATION & CHANGE MANAGEMENT | APRIL 30, 2026

7:30 AM	BREAKFAST	10:35 AM	NETWORKING BREAK	3:50 PM	KEYNOTE: Building a Workforce Ready for Autonomous AI Partners – Rethinking Culture, Teams and Collaboration
8:30 AM	CHAIR'S DAY TWO WELCOME & RECAP OF DAY ONE	11:05 AM	BUSINESS MEETINGS	4:10 PM	PANEL DISCUSSION: Best Practices for Change Management in the Age of Agentic AI
8:45 AM	KEYNOTE: Building the Agentic Framework for Business Impact: A Blueprint for End-to-End Governance to Scale AI Agents	11:40 AM	BUSINESS MEETINGS	4:45 PM	BUSINESS MEETINGS <i>concurrent</i> PRESENTATION: Overcoming Adoption Challenges – Dissecting Use Cases to Highlight Effective Change Management
9:05 AM	KEYNOTE: Architecting the AI-Native Enterprise: Data as the Engine of Autonomous Intelligence	12:10 PM	NETWORKING LUNCH	5:20 PM	BUSINESS MEETINGS <i>concurrent</i> INNOVATION WORKSHOP: How to Safely Use AI: Protecting Consumer and Company Data in the Agentic Era
9:25 AM	PRESENTATION: Breaking Data Silos and Sharing Intelligence with AI	1:10 PM	ROUNDTABLES	5:55 PM	BUSINESS MEETINGS
9:45 AM	KEYNOTE: Taking Security to the Next Level with AI Agents – Turning Intelligence into Action	2:15 PM	BUSINESS MEETINGS <i>concurrent</i> INNOVATION WORKSHOP: Small Language Models – the Path to Preventing The Million-Dollar Day? Understanding Limitations, Trade-Offs, and Deployment Decisions	6:25 PM	COCKTAIL RECEPTION & DINNER FOR ALL GUESTS
10:05 AM	PANEL DISCUSSION: Governing Agents Effectively to Ensure Consistent Quality – Mission Impossible?	2:50 PM	BUSINESS MEETINGS <i>concurrent</i> PRESENTATION: From Amnesia to Identity: The "Context Layer" Imperative Observability to Stay Ahead of Job Failures		
		3:20 PM	NETWORKING BREAK		

DAY 3: ROI & VALUE CREATION | MAY 1, 2026

7:30 AM	BREAKFAST		Autonomous Agents Will Redefine Consumer and Business Experiences	11:40 AM	BUSINESS MEETINGS <i>concurrent</i> INNOVATOR USE CASE: The Journey to Becoming an Agentic Bank: Transforming Operations, Intelligence, and Customer Experience
8:30 AM	DAY THREE WELCOME			12:15 PM	CLOSING KEYNOTE: Understanding What Lies Ahead: The Road to AGI
8:35 AM	INNOVATOR CASE STUDY: How AstraZeneca Is Creating Value Through End-to-End AI Integration Across Oncology R&D	9:55 AM	PANEL DISCUSSION: The ROI Imperative – Discussing Strategic Pathways to Achieving Business Value	12:45 PM	CLOSING REMARKS
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9:35 AM	KEYNOTE: The Future of Agentic Commerce: How	11:05 AM	BUSINESS MEETINGS <i>concurrent</i> INNOVATOR USE CASE: Unleashing AI To Transform Customer Support – How It Took a Village To Make It Happen and Succeed		

DAY ONE | WEDNESDAY, APRIL 29TH, 2026 | Tools & Infrastructure

12:00 PM **CONFERENCE REGISTRATION OPENS**

12:45 PM **OPENING REMARKS AND DELEGATE ORIENTATION**

12:50 PM **CHAIR'S WELCOME DAY ONE**

1:05 PM **ICE BREAKER**

1:20 PM **KEYNOTE:** Building the AI-Optimized Enterprise: Infrastructure for 2026 and Beyond

Deepak Sachdeva, CIO, **United States Airforce**

- Assessing the technologies defining AI Infrastructure in 2026
 - Monoliths vs Modular: rethinking AI Architecture with real-world trade-offs
 - Explore CPU vs GPU shifts and the rearchitecture of cloud contracts
 - The rise of AI-defined networking, storage, and resource orchestration
 - How hyperscalers are countering neoclouds
 - How energy constraints and sustainability now directly influence workload placement
 - What enterprises must build today to prepare for self-optimizing, agent-driven infrastructure in the next 24 months
-

1:40 PM **KEYNOTE:** Assessing the Blueprint for AI-First Architecture

Rameshwar Balanagu, Chief Enterprise Architect, **Unfi**

- Assessing how to evaluate readiness for AI workloads
 - Understanding the importance of a mindset shift beyond the technology
 - Designing data flow topologies
 - Embed real-time intelligence across applications
 - Ensuring resilience and observability throughout the stack
 - Optimizing distributed compute and integrating emerging AI accelerators.
 - Practical lessons learned from managing model lifecycle sprawl
-

2:00 PM **KEYNOTE:** Highlighting the Latest Ecosystem Innovations to Unlock Multi-Agent Systems

Ranjan Sinha, Ph.D., IBM Fellow and CTO, Watsonx, Enterprise AI and Data, **IBM**

- The essential protocols and standards required for agent-to-agent communication and interoperability
 - How open ecosystems accelerate innovation and reduce fragmentation in AI systems and what it means for the future of agentic AI
 - The governance, security, and compliance frameworks needed for enterprise-grade multi-agent orchestration
 - Our vision for a trusted, interoperable, multi-cloud agent ecosystem that empowers organizations to scale intelligently
-

DAY ONE | WEDNESDAY, APRIL 29TH, 2026 | Tools & Infrastructure

2:20 PM **PANEL DISCUSSION:** Discussing Companies' Real-World Approaches to Move from Single Agent to Autonomous Multi-Agent Systems – Obstacles, Opportunities and Successes

David Lloyd, SVP Platform Engineering & Chief AI Officer, **Dayforce**
Rajesh Sura, Head of Data Engineering & Analytics, North America Stores, **Amazon**

Mathew Paruthickal, Global Head of Data Architecture and Engineering, AI Engineering, **Opella US** (a Sanofi Company)

- Determining organizational readiness: infrastructure, data, and orchestration capabilities required to support multi-agent systems at scale
- Where today's agentic tooling falls short and what must evolve for true autonomy
- Governance, risk, and human-in-the-loop considerations for safe autonomous collaboration
- Communication, coordination, and conflict resolution strategies among agents
- Key design trade-offs: centralized vs. decentralized control
- Practical lessons from real-world implementations
- Tips for charting a roadmap from single agents to fully coordinated, enterprise-grade agent ecosystems

2:50 PM **NETWORKING BREAK**

3:20 PM **ROUNDTABLES:**

1. **ROUNDTABLE: Innovate Boldly, Govern Carefully: Navigating Vendor Risk in Agentic AI**

Led by Neil Aronson, Global Head and Senior Director Strategic Sourcing & Vendor Risk Management, **Coinbase**

As organizations rapidly adopt agentic AI, expanding the vendor ecosystem can accelerate innovation, but also introduce new layers of risk. This roundtable explores how leaders can balance speed to market with responsible vendor selection, governance, and oversight. Participants will discuss practical approaches to evaluating AI vendors, managing security and compliance, and avoiding vendor lock-in without slowing progress. Join peers to share real-world lessons on building a resilient, scalable, and trusted AI partner ecosystem.

2. **ROUNDTABLE: Mastering Multi-Agent Orchestration: Scaling Agentic AI Across the Enterprise**

3. **ROUNDTABLE: Discussing the Good, Bad, and the Ugly: Assessing the Latest Tools to Build Agentic AI Capabilities**

4. **ROUNDTABLE: Straightening Out Data Foundations to Unlock AI's Full Potential**

Other Topics may include

- Evolving Team Structures for the 100× Engineering Efficiency Era
- Recalibrating Cloud Strategy for the AI Workload Era
- Human Oversight and Manual Interventions: The A to Z of Training and Retraining Agents

4:25 PM **BUSINESS MEETINGS**

5:00 PM **BUSINESS MEETINGS**

DAY ONE | WEDNESDAY, APRIL 29TH, 2026 | Tools & Infrastructure

5:35 PM **BUSINESS MEETINGS** | *concurrent* **PRESENTATION:** Beyond Compliance: Aligning AI Agent Strategy with Responsible AI"

David Lloyd, Chief AI Officer, **Dayforce**

- Building risk management for AI agents
- Establishing infrastructure to support responsible work from AI agents
- Implementing testing and monitoring practices
- Employing AI agents in contexts with human oversight

6:10 PM **BUSINESS MEETINGS** | *concurrent* **INNOVATION WORKSHOP:** Strategies to Achieving Full-Stack AI Observability to Stay Ahead of Job Failures

In the age of AI-optimized infrastructure, hybrid clusters, heterogeneous accelerators, autonomous scaling layers, and agent-driven operations, traditional observability is no longer sufficient. This workshop brings together technology leaders to discuss how observability capabilities must evolve to keep pace with increasingly dynamic, self-optimizing systems. Participants will explore emerging requirements such as real-time insight into model and agent behavior, telemetry for GPU and accelerator utilization, cross-layer correlation between data pipelines and inference workloads, and governance-ready auditability. The conversation will focus on what new visibility, instrumentation, and automation are required to maintain reliability, efficiency, and trust in AI-first infrastructure, what metrics to track and how organizations can prepare their

observability strategies now to stay ahead of rapidly shifting demands.

6:40 PM **COCKTAIL RECEPTION & DINNER FOR ALL GUESTS**

7:30 AM **BREAKFAST**

8:30 AM **CHAIR'S DAY TWO WELCOME & RECAP OF DAY ONE**

8:45 AM **KEYNOTE:** Building the Agentic Framework for Business Impact: A Blueprint for End-to-End Governance to Scale AI Agents

Ash Dhupar, Chief Data & Analytics Officer, **Analog Devices**

- Understanding the architectural foundation needed to design and deploy an agentic AI framework
 - Highlighting key components of a modern governance stack, including policy, lineage, observability, risk controls, and trust mechanisms that ensure safe and scalable agentic behavior
 - Building a strategic approach to scale across the ecosystem through governed agentic workflows
-

9:05 AM **KEYNOTE:** Architecting the AI-Native Enterprise: Data as the Engine of Autonomous Intelligence

Arun Nandi, Chief Data & AI Office, **Carrier**

- How to evolve traditional data architectures into dynamic, AI-native environments optimized for agentic systems
 - Strategies for unifying structured, unstructured, and streaming data into a governance-forward, model-ready fabric
 - Patterns for real-time data activation to support autonomous agents, copilots, and workflow orchestration
 - How to modernize data quality, lineage, and trust frameworks to keep pace with generative and adaptive AI
 - Practical guidance on sequencing transformation efforts, avoiding common pitfalls, and demonstrating measurable value to the C-suite and board
-

9:25 AM **PRESENTATION:** Breaking Data Silos and Sharing Intelligence with AI

Pranamika Balaji, VP Data Analytics & AI, **Citi**

- How Agentic AI is Redefining Data-Driven Decision Making
 - How organizations can leverage AI and agentic systems to move beyond fragmented data silos toward shared, real-time intelligence across teams and functions.
 - Strategies for enabling AI-ready data foundations that allow intelligent agents to reason, learn, and act responsibly across complex enterprise environments.
 - Practical insights into aligning data architecture, governance, and operating models so AI agents deliver trusted, explainable, and scalable outcomes.
 - Real-world perspectives on how AI-driven intelligence unlocks growth, improves responsiveness, and elevates decision-making at enterprise scale
-

9:45 AM **KEYNOTE:** Taking Security to the Next Level with AI Agents - Turning Intelligence into Action

10:05 AM **PANEL DISCUSSION:** Governing Agents Effectively to Ensure Consistent Quality - Mission Impossible?

Patrick Chew, VP AI & Data Science, **AIT Worldwide Logistics**
Leo Rajapakse, Global Head of Platform Infrastructure, Digital & Advanced Technologies, **Bimbo Bakeries**

- Frameworks for governing autonomous agents across distributed enterprise environments
 - Ensuring consistency and reliability: drift detection, policy enforcement, auditability, and real-time oversight
-

- Balancing autonomy and control to enable innovation while protecting brand, safety, and compliance
- Techniques for evaluating agent quality across tasks, domains, and multimodal workflows
- Lessons learned from early enterprise deployments and what leaders would do differently next time

10:35 AM **NETWORKING BREAK**

11:05 AM **BUSINESS MEETINGS**

11:40 AM **BUSINESS MEETINGS**

12:10 PM **NETWORKING LUNCH**

1:10 PM **ROUNDTABLES:**

Topics may include:

1. Regulated Industries Roundtable: Navigating Internal Red Tape for AI Success
 2. Rethinking Global Talent Strategy
 3. Do's and Don'ts for Using Open Source
 4. Navigating the Clash Between Agentic Vision vs Reality
-

2:15 PM **BUSINESS MEETINGS** | concurrent **INNOVATION WORKSHOP:** Small Language Models - the Path to Preventing The Million-Dollar Day? Understanding Limitations, Trade-Offs, and Deployment Decisions

Jodi Blomberg, VP AI & ML, **Cox Automotive**

- When does size matter—and when does it not?
 - Assessing contextual understanding and domain fit: How LLMs generalize vs. how SLMs specialize
 - Understanding latency, cost, and infrastructure requirements
 - Evaluating governance and risk trade-offs: Controllability, explainability, and hallucination risks
 - Highlighting data privacy, fine-tuning, and lifecycle considerations
-

2:50 PM **BUSINESS MEETINGS** | concurrent **PRESENTATION:** From Amnesia to Identity: The "Context Layer" Imperative

Ali Alkhafaji, Chief AI & Technology Officer, **Omnicom**

- Moving beyond "Storage" to "Identity": Current solutions largely solve for "Memory" (the passive storage of past interaction logs), but the next generation of agents requires "Context" - a dynamic, structured understanding of the user's identity, environment, and intent (the "5 Ws+H") to drive active decision-making rather than simple retrieval
 - Exploring the "Three Ps" Standard: As agent context evolves and scales, those solutions must be evaluated against three non-negotiable pillars: Privacy (shifting from platform security to user sovereignty), Portability (breaking the "walled gardens" that lock user history into single apps) and Personalization (achieving deep behavioral alignment rather than just factual recall).
-

DAY TWO | THURSDAY, APRIL 30TH, 2026 | Governance, Risk Mitigation & Change Management

- Understanding the end of the “Cold Start”: The industry is paralyzed by fragmentation, where every new agent forces the user to start from zero; the future belongs to architectures that de
- couple user context from the model, enabling a portable “warm start” where identity travels with the user across the entire digital ecosystem.

3:20 PM NETWORKING BREAK

3:50 PM **KEYNOTE:** Building a Workforce Ready for Autonomous AI Partners - Rethinking Culture, Teams and Collaboration

Richard Wiedenbeck, CAIO, **Ameritas**

- Why workforce and culture strategy must evolve in parallel with technology strategy as agentic AI takes hold
- How leaders can prepare teams for human-agent collaboration, augmentation, and shared accountability
- New workforce models and performance frameworks that reflect AI agents as active contributors
- Approaches to maintaining psychological safety, trust, and clarity as AI becomes a visible “colleague”
- How CIOs, CTOs, and AI leaders can partner with HR to drive successful, responsible agentic adoption across the enterprise

4:10 PM **PANEL DISCUSSION:** Best Practices for Change Management in the Age of Agentic AI

Katya Hall, Segment CIO, **McKesson**
Ali Alkhafaji, Chief AI & Technology Officer, **Omnicom**
Prakash Muthukrishnan, CTO, **Purchasing Power**

- Strategies for preparing teams and leaders for agent-driven workflows and decision augmentation
- How to communicate the value, purpose, and limitations of agentic AI to minimize fear and resistance
- Designing training, upskilling, and human-in-the-loop practices that empower employees
- Organizational structures and governance models that support sustainable AI adoption
- Lessons from early adopters on pacing change, managing risk, and maintaining alignment during transformation

4:45 PM **BUSINESS MEETINGS** | concurrent **PRESENTATION:** Overcoming Adoption Challenges – Dissecting Use Cases to Highlight Effective Change Management

Dhivya Nagasubramanian, VP, AI Transformation & Innovation, **U.S. Bank**

5:20 PM **BUSINESS MEETINGS** | concurrent **INNOVATION WORKSHOP:** How to Safely Use AI: Protecting Consumer and Company Data in the Agentic Era

5:55 PM **BUSINESS MEETINGS**

6:25 PM **COCKTAIL RECEPTION & DINNER FOR ALL GUESTS**

DAY THREE | FRIDAY, MAY 1ST, 2026 | ROI & Value Creation

7:30 AM **BREAKFAST**

8:30 AM **DAY THREE WELCOME**

8:35 AM **INNOVATOR CASE STUDY:** How AstraZeneca Is Creating Value Through End-to-End AI Integration Across Oncology R&D

Jorge Reis-Filho, Chief AI and Data Scientist, **AstraZeneca**

- AI has transformed from an emerging idea to a defining force that is reshaping how we discover, develop and deliver therapies for patients
- At AstraZeneca, we are transforming end-to-end clinical development through the implementation of state-of-the-art unimodal and multimodal foundation models reinforce, fine-tuned and augmented by our unique differentiator: our data
- This case study will highlight how AstraZeneca is leveraging an innovation ecosystem and the latest advancements across AI and agentic frameworks to transform patient outcomes

9:05 AM **FIRESIDE CHAT:** Leveraging Agentic AI Within Automation Programs for Maximum Efficiency Gains

Chad Aronson, Global Head of Intelligent Automation COE, Fintech, **Uber**

Saeed Contractor, Global Head of Intelligent Automation COE, Tech, **Uber**

Neil Aronson, Global Head and Senior Director Strategic Sourcing & Vendor Risk Management, **Coinbase**

- How agentic AI is reshaping Uber's automation ecosystem, moving from scripted workflows to intelligent, self-optimizing systems.
- Practical lessons on designing, deploying, and governing agent-driven automation that balances autonomy with oversight
- Tangible business outcomes Uber has realized, from reduced operational friction to improved customer and partner experiences

9:35 AM **KEYNOTE:** The Future of Agentic Commerce: How Autonomous Agents Will Redefine Consumer and Business Experiences

Duan Peng, Chief AI Officer, **Ashley Furniture**

- How agentic AI will transform shopping, procurement, and marketplace interactions through always-on, autonomous decision-making
 - The infrastructure, standards, and safeguards needed to enable trustworthy agent-to-agent commercial ecosystems
 - What businesses must do today to stay competitive as agent-driven experiences reshape customer expectations and value creation
-

DAY THREE | FRIDAY, MAY 1ST, 2026 | ROI & Value Creation

9:55 AM **PANEL DISCUSSION:** The ROI Imperative – Discussing Strategic Pathways to Achieving Business Value

Katya Hall, Segment CIO, **McKesson**
Deepak Sachdeva, CIO, **United States Airforce**

- Defining what business value means
- Real-world examples across industries: from autonomous customer service agents to dynamic R&D copilots
- What it takes to move from experimentation to production—including data, architecture, and change management
- Best practices for optimizing inferences
- How to measure ROI, value creation, and performance gains in real-world agentic deployments
- Lessons from enterprises that successfully moved from pilot experiments to production-ready agent ecosystems

10:30 AM **BUSINESS MEETINGS** | concurrent **PRESENTATION:** Improving Customer Experience through Agentic AI Architecture

Karun Appapogu, Head of AI Technologies - CAI, **Vanguard**

11:05 AM **BUSINESS MEETINGS** | concurrent **INNOVATOR USE CASE:** Unleashing AI To Transform Customer Support – How It Took a Village To Make It Happen and Succeed

Prakash Reddy, Head of Data Engineering & AI Enablement, **Atlassian**

11:40 AM **BUSINESS MEETINGS** | concurrent **INNOVATOR USE CASE:** The Journey to Becoming an Agentic Bank: Transforming Operations, Intelligence, and Customer Experience

12:15 PM **CLOSING KEYNOTE:** Understanding What Lies Ahead: The Road to AGI

12:45 PM **CLOSING REMARKS**

12:50 PM **CONFERENCE CONCLUDES**

Interested In Attending?

If you can benefit from exclusive knowledge sharing with your peers and insight into the most innovative technology, then this event is designed specifically for you.

To request an invite, [fill out this form](#) or contact:



Rob Shannon
Founder & Managing Director
rob.shannon@iqpc.com

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Sponsor Benefits



High-Efficiency Meetings

Engage in up to 14 pre-scheduled, 30-minute 1:1 conversations over three days with qualified CIOs, CTOs, and Heads of AI actively exploring agentic solutions.



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Connect with C-suite executives and senior decision-makers from top enterprises who are budgeting for 2026 agentic AI initiatives.



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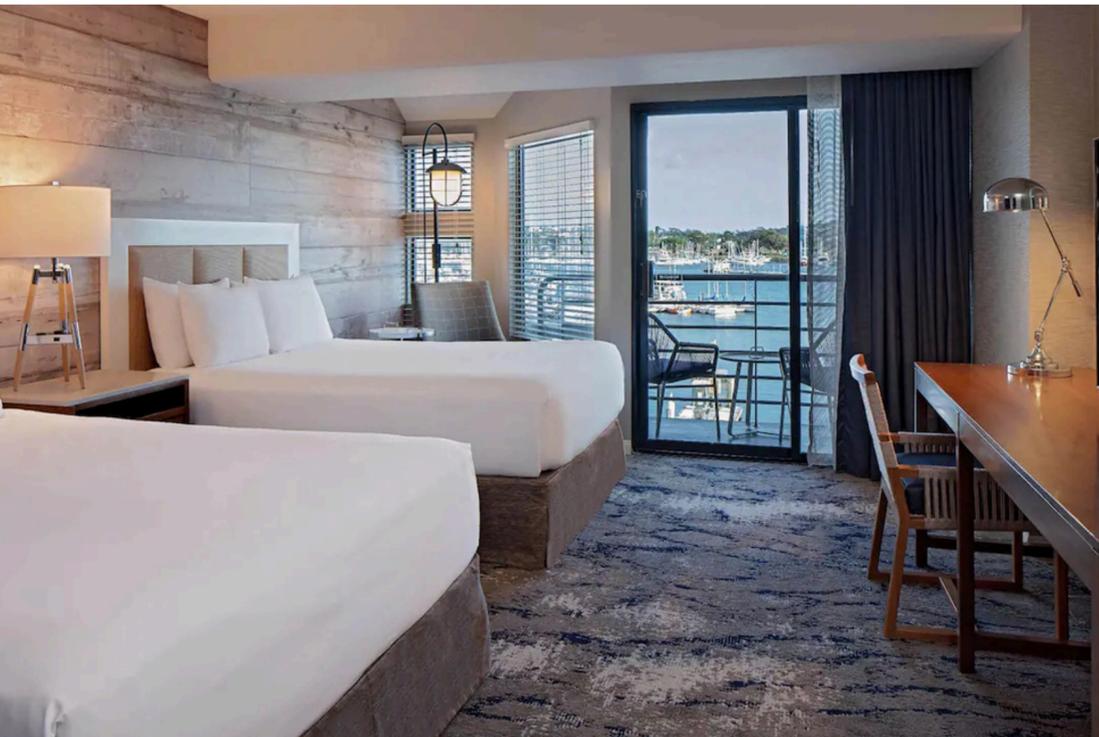
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April 29th – May 1st 2026

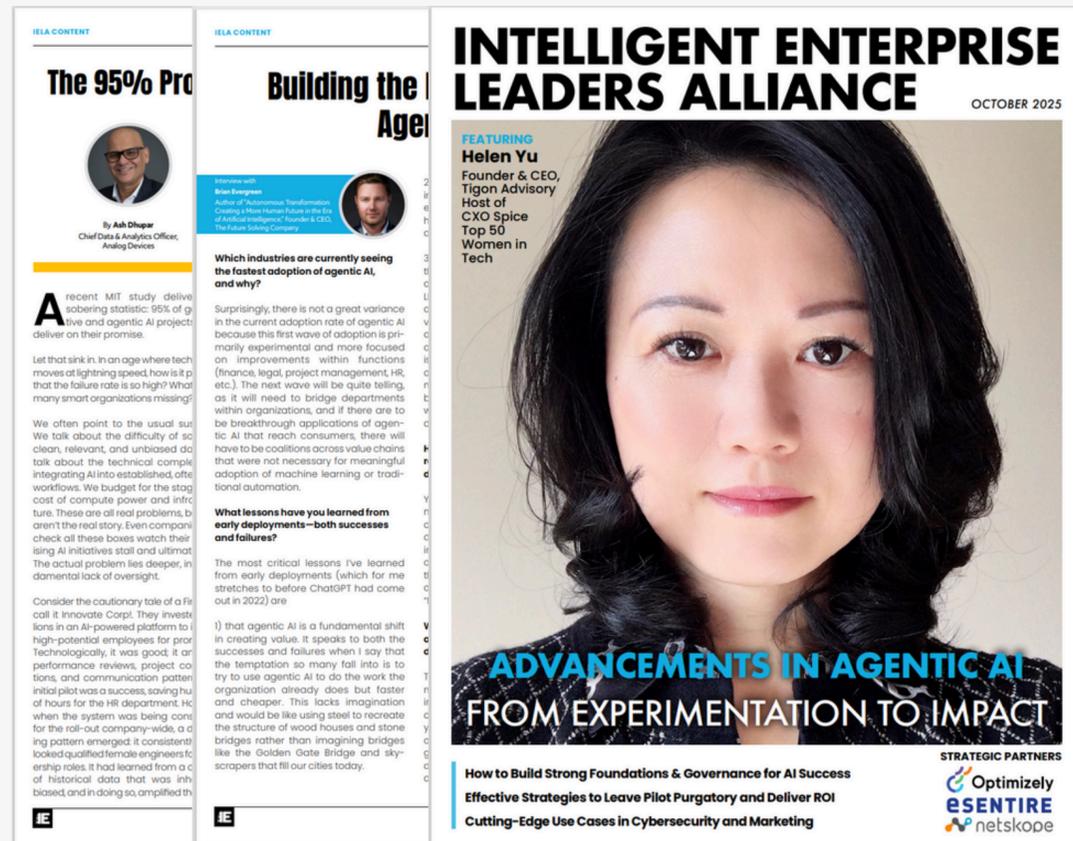
Hyatt Regency Mission Bay Spa & Marina

San Diego, California

Panoramic views of the Pacific Ocean, Mission Bay and downtown San Diego frame your getaway at Hyatt Regency Mission Bay Spa and Marina.

Report

Advancements in Agentic AI from Experimentation to Impact



Our new market report, explores how leading experts are transforming AI from pilot projects into enterprise impact. Discover how purpose-driven strategy, data governance, and human-AI collaboration can turn experimentation into sustainable advantage.

[DOWNLOAD THE REPORT](#)

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